

Emergency Response

FURNITURE
resource centre

FRC GROUP



At the height of the COVID-19 national lockdown in April 2020, emh homes needed to quickly rehouse a number of households. FRC is emh homes' supplier of contract furnishings as part of a contract with emh group to supply to **supported housing, older people's housing** and to **general needs properties**.



"The response from our initial query was met quickly and efficiently by knowledgeable and supportive staff. Due to the efficiency of FRC, we were able to complete our entire project in a very short time scale, which was imperative as the need for this work had been created as an emergency due to the pandemic."

Hannah Bonsell
Allocations Officer, emh homes

FRC worked quickly and effectively to first **install floorings** in the identified properties, and to then fully furnish 1, 2 and 3 bedroom properties from **delivering furniture** and **installing appliances** down to **cooking equipment** and **bedding** to enable people to move in quickly.

All items were placed in situ, ready for use and packaging removed for recycling so that the properties were ready to occupy.

FRC was able to support emh homes to identify their exact product requirements for the properties and kept emh homes frequently updated about the status of the project throughout.



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